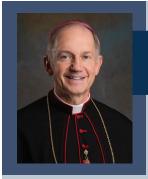


2020 Annual Report



Diocese of Springfield in Illinois



Dear Friends in Christ,

Catholic Charities has a rich, 96-year history of providing vital services and hope to God's

people in need. The year 2020 was no exception.

Through the pandemic and as their largest fundraisers were canceled, Catholic Charities remained open as staff and volunteers served on the front lines to bring relief and advocate for the poor, sick, hungry, and weary every day.

Because of your continued prayers and generosity, thousands of people received food, assistance with medicine, rent and utilities, counseling services, legal assistance, Thanksgiving and Christmas assistance, clothing, diapers, hygiene products, and more. They felt relief as they were told Catholic Charities could help during one of the hardest years in recent history.

Catholic Charities is able to continue these services through the ongoing generosity of people like you – donors, staff, volunteers, board members, and organizations coming together to fulfill the mission.

Thank you for your ongoing support of Catholic Charities, especially through a pandemic, to ensure God's love and mercy is extended to all of his children.

As you look through Catholic Charities 2020 Annual Report, pray that each person who comes to them seeking help would feel the love and mercy of our Lord and Savior. This year, I challenge you to continue to support Catholic Charities as they continue to be the hands and feet of Jesus to our neighbors in need.

"And my God will fully satisfy every need of yours according to his riches in glory in Christ Jesus." -Philippians 4:19

Sincerely yours in Christ,

+ Tromos John Paprocki

Most Reverend Thomas J. Paprocki Bishop of Springfield in Illinois



Dear Friends of Catholic Charities:

In the midst of tragedy, there are often "silver linings" that can be found.

At Catholic Charities, we have worked to navigate through the challenges and tragedies that have impacted our ability to fulfill our mission of service and love – and there have been many.

In 2020, Catholic Charities saw more people who had to seek assistance for the first time in their lives. Whether because of the loss of a job, business, or worst of all, the loss of a loved one, the virus had a significant impact on the devastation all around us.

From our diminished capacity to conduct fundraising events to substantially modifying our programs in order to incorporate health and safety protocols, COVID-19 continues to impact everything we do.

However, the commitment and compassion from the staff, volunteers, and supporters of Catholic Charities coming together to ensure people have the help they need has been an inspiration and a "silver lining" of the past year.

Our staff and volunteers have been true heroes on the frontline throughout it all. They have kept our services intact and dedicated themselves to ensuring Catholic Charities has remained open and available to those who need us.

I have seen firsthand the tremendous generosity and outpouring of kindness from people all across our Springfield Diocese. There have been countless individuals, businesses and organizations who have reached out to us asking how they can help; many for the very first time.

I cannot adequately express the admiration and gratitude I feel for the staff, volunteers, and supporters of Catholic Charities. Thank you and God bless you! It has been incredible to witness this selfless and genuine concern and it refreshes our passion to overcome any obstacle to service in our path.

Thank you so much to all of you who have looked beyond your own formidable challenges to serve your brothers and sisters in crisis during 2020.

May God grant you and your family health and peace in the New Year.

Sincerely,

Steven E. Roach, M.S., Executive Director Catholic Charities Diocese of Springfield in Illinois

EXECUTIVE TEAM



Steven Roach, M.S. **Executive Director**



Elaine Perine, CPA Director of Finance and Administration



Brian Berg Director of Family Services and Quality Improvement

Administrative Office

1625 West Washington Springfield, IL 62702 (217) 523-9201 (800) 745-5194 Fax: (217) 523-5624 cc.dio.org

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Member Director Director Director Director **Robert Schultz Chris Sommer** Fr. John Titus Sr. Jomary Trstensky OSF Director **Andrew Watson John Webster**

Treasurer Member Director Director Chairman

HOCKEY WITH PAPROCKI held at the United Center





The 10th Annual Hockey with Bishop Paprocki was held at Chicago's United Center on March 8, 2020 to benefit Catholic Charities Legal Services, which offers pro bono representation in civil matters to low income households.

Last year the program served 95 households with legal assistance.

COPE LINE

On April 13th, as people were being asked to stay home at the beginning of the pandemic, Catholic Charities introduced the COPE Line to help people experiencing situational stress and anxiety. Calls to the COPE Line are referred for a conversation with a qualified Catholic Charities mental health professional to help with effective coping strategies.

To schedule an appointment, call 217-321-8343.

CARLINVILLE



John Kelly Carlinville Area Director

Carlinville Catholic Charities

525 West Second South Carlinville, IL 62626 (217) 854-4511 Fax: (217) 854-8049

Serves Greene, Macoupin and Montgomery Counties

Resale Store

20 Carlinville Plaza Carlinville, IL 62626 (217) 854-3029

Board Members

William Borklund Peg Broaddus Jessie Bumpus Deacon Sean Caveny Lige Daley Kelly Jacobs Ann Kibe Jeremiah Kibe Michelle Millard Jill Murphy Sr. Linda Sue Noe Darin Rosenthal Paul Roth Denise Roth Ervin Shores

Carlinville Highlights



Catholic Charities honored staff throughout our 28 county service area for their courageous efforts during the 2020 pandemic with a Saint Michael the Archangel Medal of Valor. Pictured, the Carlinville office staff with their medals.

Carlinville continues to provide Professional Counseling Services, Intact Family Services, the Mobile Food Pantry, Resale Store, and crisis assistance services. Parenting, anger management and mediation are also offered through court orders of the 7th Circuit Court.

DECATUR



Marie Rademacher Decatur Area Director

Decatur Catholic Charities

247 West Prairie Decatur, IL 62523 (217) 428-3458 Fax: (217) 428-4415 Serves Macon, Moultrie and Shelbie Counties

Resale Store 2725 North Water Street Decatur, IL 62526

Board Members

Jessica Ashmore Jerry Dawson Noreen Duncan Janet Ernst Liz Handley Laura Hendriksen Ken Hendriksen Amy Jedlicka Susan Martini Barbara McElroy Mark McLeod Zachary Murphy Gretchen Murphy Scott Neal Michael Pesely Kylee Roney Erika Tibbs Jesica Willcut Sandra Yelovich Lauren Young

Decatur Catholic Charities was the recipient of a pet food drive by Fairview Hospital for Animals. Our food pantry distributed over 3,000 pounds of pet food to recipients who were so appreciative to receive food for their beloved pets.

Thank you Drs. Stevens and Groesch, staff, and patrons.



Decatur Highlights

Decatur Catholic Charities Meals on Wheels program took over the congregate meal program of another agency when they were unable to continue delivering meals due to COVID-19. Within one weeks' time, Decatur Catholic Charities successfully began delivering meals to 150 new clients. Our staff and volunteers made a phenomenal turnaround time to serve these new clients, and continue to serve them today. These additional 36,000 meals bring our Meals on Wheels program to 109,000 meal deliveries served the last fiscal year. Volunteers in the community also wrote over 3,000 "love notes" to the homebound seniors that were delivered with meals to brighten their day. This program relies on 100 dedicated volunteers each week.



EFFINGHAM



Sr. Carol Beckermann *Effingham Area Director*

Effingham Catholic Charities

1502 East Fayette Ave. Teutopolis, IL 62467 (217) 857-1458 Fax: (217) 857-1481

Serves Clark, Crawford, Cumberland, Effingham, Fayette, Jasper and Shelby counties

Second Hand Rose Resale Shoppe

(217) 857-1482

Board Members

Justin Deters Ron Donsbach Janet Grunloh Melissa Habing Erin Hartke Dr. Chuck Horin Holly Huber Maddie Johnson William King Jill Kreke Beth Lindvahl Patrick Niebrugge Jamie Niemerg Kevin Parker Kent Probst Theresa Rutherford Jayme Schultheis Jamiee Sherrod Karen Smith Jane Summers Gerald Vogt Steven Will

Thank you to local dairy farmers, Bernie and Debbie Niemerg for providing a new refrigeration unit to the food pantry.



Effingham Highlights

The Effingham Catholic Charities Food Pantry was a recipient of a new refrigeration unit thanks to local dairy farmers, Bernie and Debbie Niemerg. The industrial grade refrigerator was provided through a Community Relief Grant offered by Midwest Dairy, an organization representing 6,500 hardworking dairy farm families throughout the Midwest. The new unit provides much needed refrigeration space to accommodate the milk for Effingham's Food Pantry and Mobile Food Pantry clients, as our client numbers continue to grow.

In addition to our food pantry and mobile food pantry programs, Effingham Catholic Charities delivered food to food pantries in the rural areas of our seven county service area that were struggling to provide food to people in their specific areas.

MADISON COUNTY



Denise Brown Madison County Area Director

Madison County Catholic Charities — Alton Office

3512 McArthur Boulevard Alton, IL 62002 (618) 462-0634 Fax: (618) 462-3209

Serves Calhoon, Jersey, Madison and Bond Counties

Madison County Catholic Charities — Granite City Office

1821 Edison Ave. Granite City, IL 62040 (618) 877-1184 Fax: (618) 798-4287





Madison County Catholic Charities hosted their first virtual fundraiser in June to support the counseling program. Participants were invited to join from anywhere, and could choose to walk, run or bike 3.1 miles for mental health awareness during COVID-19.

Alton Knights of Columbus Council #460 donated an abundance of coats for children in the Madison County area. These will keep a lot of little ones warm and happy this winter season. The coats are still being given away to anyone in need.

Please contact the office at 618-462-0634 if you have a child who needs a coat.



Alison has been coming to Madison County Catholic Charities for several years now when she spends the summer with her grandmother, Jackie Tucker, retired Office Manager in Alton. Alison enjoys stocking shelves and packing food boxes that include inspirational notes. Alison says that her favorite part of being at the office is seeing smiles on the faces of those she helps.

Board Members

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MATTOON



Deborah Albin *Mattoon Area Director*

Catholic Charities of Coles, Douglas & Edgar Counties

4217 DeWitt Avenue Mattoon, IL 61938 (217) 235-0420 Fax: (217) 235-0425

Serves Coles, Douglas and Edgar Counties

Board Members

William Curl Debbie Deters Nancy Dole Brandy Forrest Patty Goldstein Dee Graham Nola Hagan Ron Hagan Rance Higgins Sean Kirts June Kriesel David Mendoza Matt Piescinski Karen Savoree Terence Sullivan Lexe Volk Philip Wright

Mattoon Highlights



Bill and Karen Hardesty have faithfully been volunteering at Catholic Charities for 20 years. Since July of 2000 they have worked over 20,800 hours. Our volunteers are our lifeline, allowing us to help more people in the community by keeping costs down. Bill and Karen are an indispensable husband and wife team, both willing to go the extra distance to effectively serve the many people who come to Catholic Charities in need.

Boomerang Blessings Resale Shop was voted as the #1 Best Resale Shop in the Journal Gazette-Times Courier 2020 Best of the Best Reader's Choice Awards in November of 2020.



Board Members

Tim Bealor Brandon Bruening Rev Chris Comerford Mary Courty Jackie Dreyer Sara Grawe George Harper Donald Hilgenbrinck Mary Jackson Brandy Johnson Aaron Kerkhoff Michelle Mock Karla Paris Mary K. Rossmiller Melissa Sorrill Melvina Stapp Michelle Terwelp Vieve Veith Kathy Venvertloh Deacon Wayne Zimmerman

incy Highlights

Quincy Catholic Charities secured grants through the Community Foundation of the Quincy Area, DOT Foods, and the Emergency Food and Shelter Program through United Way of Adams County to purchase meat through two local farmers and a local butcher shop for the Food Pantry and Mobile Food Pantry programs. Quincy Catholic Charities partnered with the Weiman family at Morning Star Farms and Jeff Venvertloh Farms to purchase eight steers over the course of several months. The first steer provided the food pantry with over 400 pounds of meat. The Butcher Block also partnered to provide meat to the Food Pantry when supply was low. Quincy Catholic Charities has become well known for providing a meat/protein option at every food distribution. Due to consumer demands and quantity limits placed on meat purchases at all local grocery stores during COVID-19, no bulk purchasing was allowed at the time, driving up cost and making it increasingly difficult to provide a meat/protein item to our clients. Additionally, the usual donation of meat

through Feeding America ceased during the pandemic. Thank you to these local farmers, The Butcher Block, The Community Foundation, DOT Foods and the United Way for partnering with Quincy Catholic Charities to help us meet local needs and build a stronger community.

Katie O'Neal, owner of AlbsmeyerRoad, a family–owned clothing store, worked on making handmade blankets over the summer months. She graciously donated these blankets to Quincy Catholic Charities for the families and clients in our programs.

Pictured, O'Neal's children, Jack and Claire, show off the blankets



QUINCY



Quincy Area Director

Quincy Catholic Charities

620 Maine Quincy, IL 62301 (217) 222-0958 Fax: (217) 222-8737

Serves Adams, Brown and Pike Counties



SPRINGFIELD



Elaine Wright Springfield Area Director

Springfield Catholic Charities

120 South 11th Street Springfield, IL 62703 (217) 523-4551 Fax: (217) 523-8425

Serves Sangamon, Menard, Christian, Morgan, Scott and Cass counties

St. John's Breadline

430 N. 5th St. Springfield, IL 62702 (217) 528-6098 Fax: (217) 528-3605

Board Members

Kate Baker Amy Barry Savannah D'Aunoy Jantzen Eddington Emily Gerwig Jennifer Gronewold Ben Ladage Doug Mauntel Laimutis Nargelenas Ricardo Rosado-Rodriguez Katie Rutledge Jennifer Sylvia Tom Walters Jeff Wente Richard Wray Dan Wright Beth Yong

Springfield Highlights

Springfield Catholic Charities Crisis Assistance Office worked harder than ever to serve those who are struggling and have been negatively impacted by the pandemic. Our staff secured grants to disperse funds to hundreds who needed help with rent, utilities, prescription assistance and other items such as diapers, wipes, and personal hygiene items. The Food Pantry and Mobile Food Pantry combined served ten thousand people combined over the last fiscal year.

The St. John's Breadline began providing 'to go' meals when the dining room was ordered to shut down under COVID-19 directives from the Governor's Office. The Breadline has continued to stay open seven days a week. Last fiscal year the Breadline served 164,005 meals. The St. John's Breadline also hosted two Souper Bowl fundraisers.

Fifteen Springfield performing arts organizations showed their spirit and generosity over the summer by hosting a food drive for the Holy Family Food Pantry and bringing in three large truck full of food. Additionally, Springfield's Catholic elementary school students gave a staggering 50,000 pounds of food to the food pantry during the fourth annual food drive in October. St. Agnes School came in first place, and Christ the King scored a close second place.

Springfield Catholic Charities was the recipient of new freezers from an anonymous donor. The new freezers allow the Holy Family Food Pantry to expand healthier food options to clients like meat, dairy, fruits and vegetables.

Intact Family Services (IFS), a referral based program that works to keep troubled families together, was blessed with 14 new "Adopt-A-Family" donors through word of mouth from current donors. IFS served an average of 79 families and 161 children year round. An inspirational story from a mother: "Being a disabled veteran, I sometimes struggle to see the light in certain situation, but my caseworker encouraged me to enroll in college, and not be afraid to try. My kids now see me as someone to be proud of."





CATHOLIC CHILDREN'S HOME



Michael Shelton Montez *Catholic Children's Home Administrator*

Catholic Children's Home

1400 State Street Alton, IL 62002 (618) 465-3594 Fax: (618) 465-4023

Residence

(217) 323-2773

Beardstown, IL 62618

Fax: (217) 323-3228

309 E. 9th St.

Board Members

Peggy Jo Batson Dan Beiser Mark Cousley Mark Droste Sue Fitzgerald Cathy Gulash Michael Holliday Matt Kelly Dee Oller Stephen Pennell Mary J. Powell Chad Schnarre Minerva Stalker

Children's Home Highligh

The Catholic Children's Home continues to receive referrals to provide services to children with autism. The program allows children to attend school at the Catholic Children's Home and receive academic and intervention services customized to meet varying needs on the autism spectrum. The Catholic Children's Home currently serves 73 children.

ST. ANNE'S St. anne's Highlights

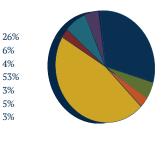
The year 2020 brought big changes to St. Anne Residence. We said goodbye to some old friends, and made new ones as well. St. Anne reacted to COVID-19 promptly, and following guidance from the CDC and local health departments, established protocols and restrictions to maintain safety for those who live and work within St. Anne. In September, we said goodbye to Ila Smith as the on-site Caretaker. Fortunately, she chose to stay and live at St. Anne, and now resides in the building as a tenant, enjoying her retirement. Joining our St. Anne family as the new live-in caretaker is Cassandra Story. Sandy signed on and took over on September 1, 2020.

St. Anne Residence continues to provide safe housing for moderate to low-income seniors, with dignity, respect and compassion for all.

2020 FINANCIALS

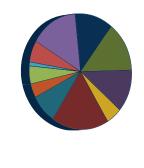
Revenue

Contributions
United Way
Private Grants
Government Fees & Grants
Service Fees - Programing
Sales to the Public
Investment Income



Expenses

Special Education	14%
Residential Services	15%
Intact Family Services	15%
Counseling	4%
Food Services	19%
Resale Stores	7%
Health Services	3%
Elderly Services	4%
Legal Services	1%
Crisis Assistance	6%
Support Services	14%



OF STATEMENT ACTIVITIES

Revenue

Contributions	\$3,278,888
United Way	\$699,248
Private Grant	\$451,640
Fees & Grants Government	\$6,821,617
Service Fees - Programs	\$401,167
Sales to the Public	\$605,947
Investment Income	\$319,793
Total Revenue	\$12,578,300

Year ended June 30, 2020

Financial data includes Catholic Charities, Catholic Children's Home & St. Anne Residence. Copies of audited financial statements are available for review at the Administrative Office of Catholic Charities of the Diocese of Springfield.

Expenses Program Services

Total Program Services	\$11,001,903
Crisis Assistance	\$718,372
Legal Services	\$ 116,002
Elderly Services	\$563,860
Health Services	\$321,212
Resale Stores	\$894,078
Food Services	\$2,319,179
Counseling	\$561,071
Intact Family Services	\$1,923,861
Residential Services	\$1,837,565
Special Education	\$1,746,703

Supporting Services

Management & General	\$1,341,726
Fund Raising	\$206,174
Total Support Services	\$1,547,900
Total Expenses	\$12,549,803

PROGRAM TOTALS

Family Based Services

Intact Family Services	337	Families
Post-Adoption Services	85	Inquiries
Professional Counseling Solutions	260	Clients
Catholic Children's Home	73	Children

Senior Outreach

A Matter of Balance	90	Clients
Eldercare Options	108	Clients
Elderly Guardianship	57	Clients
Faith in Action	148	Clients
Meals on Wheels	751	Clients (109,842 Meals)
St. Anne Residence	23	Residents

Community Services and Health Assistance

Catholic Charities Legal Services	95	Closed Cases
Crisis Assistance	8,185	Served
Education and Advocacy	6,303	Individuals
Food Pantries	67,736	Served
MedAssist	1,585	Clients
Mobile Food Pantry	10,479	Served
Resale Store	78,358	Customers
St. John's Breadline	164,005	Meals
Immigration Services	21	Served
Health Connect	18	Served
Ramblin' Rose	647	Children

Government adjusted for rounding

2020 PROGRAMS

Catholic Charities Legal Services

This community-based, quality legal services program helps people with little to no income in obtaining pro bono legal assistance in civil matters from area lawyers in specialized fields.

Catholic Children's Home

The Alton-based home provides special education and therapeutic services for students ages 5-21 and residential services to boys ages 11-18. Educational services include programming designed specifically for children with autism.

Crisis Assistance

We provide emergency financial assistance for rent and utilities, as well as providing basic necessities including diapers or hygiene products.

Education and Advocacy

Catholic Charities works with other agencies to find opportunities that will most benefit the client.

Eldercare Options

Assesses, counsels and determines the need for guardianship for the alleged disabled adults who no longer have the ability to make sound judgments on their own behalf. We also strive to find alternative to guardianship as well as secure sound decision makers on behalf of the disabled adults.

Elderly Guardianship

We assume guardianship of seniors and provide decision making and advocacy for elderly adults who lack the ability to make proper judgments concerning their health, well-being and safety.

Faith in Action

Volunteers are matched with homebound seniors, age 55 and older, in Macon County to provide companionship and nonmedical assistance. Faith in Action is to help seniors maintain an independent lifestyle in their own homes.

Food Pantries

Our staff serves the nutritional needs of families by helping with immediate problems and searching for future solutions. Donations of food, time and money are necessary in order to respond to local hunger.

Health Connect

Health Connect is a comprehensive intervention program that works with clients who have a high number of hospital emergency room readmissions due to poor health, self-management skills, lack of resources or other social and emotional challenges.

Immigrant Services

Services include financial assistance for green cards, citizenship and naturalization fees as well as coordination of legal assistance.

Intact Family Services

This program's goal is to keep troubled families together by offering them intense case management and education in parenting, and linking them with related services in their communities. This program is referral based only from DCFS.

Meals on Wheels

Lunches are delivered on weekdays by caring volunteers to homebound seniors in Decatur and Macon County.

MedAssist

A prescription medicine assistance program that aids clients with securing immediate or long term medications at free or substantially reduced costs. The following services also fall under our MedAssist program: Senior Health Insurance Program, Marketplace Certified Application Sites, Immediate Meds, the Dental Voucher Program, and Medical Equipment Loan Program. These specific program offerings vary by site.

Mobile Food Pantry

Through this hunger relief effort, a refrigerated truck delivers a supply of food to pre-registered individuals and families in rural communities throughout the Springfield Diocese.

Post-Adoption Services

The Post Adoption program is designed to support and strengthen the lives of adoptive parents, adult adopted persons and birth parents by providing compassionate profiles, searches and intermediary services.

Professional Counseling Solutions

Our therapists offer professional, compassionate services to individuals, couples and families striving for emotional wellness. We also provide counseling to foster children, students and women in crisis pregnancies.

Resale Stores

Our stores are ideal places to find gently worn clothing, housewares and furniture at nominal costs, and much is given away free. Volunteers and community donations help keep our stores going strong.

St. John's Breadline

Operating in Springfield since 1925, our Breadline serves hot and nutritious meals daily at no charge to low income and homeless individuals in our community.

Strong for Life

Strong for Life is a strengthening exercise program designed by physical therapists for home use by older adults (60 and over) to improve strength, balance and overall health.

The St. Anne Residence

A beautiful 23-unit apartment community in Beardstown for low income seniors needing a safe, warm place to call home. The St. Anne Residence opened in 2005.

OUR 2020 DONORS HOUSEHOLD

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James Snopko Janet Ernst Janet Waterkotte Janice Harnetiaux Jason & Katie Anselment Jean Berg Simhauser Jeanette & Joseph Ryan Jeanette Devereux Jeff & Barbara Brunoehler Jeffery Bennett Jeffrey & Nancy Dole Jennifer Furkin Jennifer Shelton Jerald & Esperanz Hoelting Ierald Barkmeier Jerome & Alice Goeckner Jerry & Cathy Fry Jerry & Virginia Holzgrafe Jerry Marley Jim & Annette McDermott Iim & Iil Tracv Ioan Garvert Joanne Schlepphorst Joe & Donna Zerrusen Ioe & Pat Emmerich Iohn & Barbara Dunn John & Catrenia Roach Iohn & Christy House John & Helen Cornell John & Jennifer Sylvia John & Kathie Wuellner John & Lynda Snodsmith John & Mary Jane Kefalas John & Nichelle Alley John & Patricia Link John & Patricia Sexton John & Shawn Faloon Iohn Boos John Flick John Horrell John Kingery John Malmevik John McCue John Sudkamp and Hope Knauer John Toigo John Webster John Yobby Jon & Karen Boulanger Joseph & Brenda Meinhart Joseph & Janice Franz Joseph & Lisa Ducaji Joseph Naumovich Judith Eihausen Judith Steinkamp Judy Kohlrus Judy Lees June Cheatum Kathleen Long Kathleen O'Bryen Kathy & Mark Baker Kathy Sarhage Kellie Paulie Kenneth & Cindy Coari Kenneth & Kathleen Hendriksen Kenneth & Lonna Durbin Kenneth Judd Kenneth Slover Kent & Elizabeth Schmidt Kevin & Becky Parker Kevin & Cecilia Kehoe Kevin & Sue Brehenv Kurt & Janet Zerrusen Laimutis Nargelenas Larry & Elizabeth Hemann Larry Legrand Lawrence & Gaylynn Kohl Lawrence & Shirley Boente Lawrence Tucker Leonard & Rosemary Bushur Lewis & Mary Mallott Linda Distlehorst

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> Steven E. Roach M.S.
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